



How to Book an Appointment English Consultations

We use a LINE-based reservation system.
Please follow the steps below to book your appointment.

1. Access the Reservation Page

Tap the button below to access our online booking system.
(Appointments can be made 24 hours)

2. Select “English Consultation”

Please select English Consultation from the list of available services.

3. Choose Your Veterinarian

When making your reservation, please select Dr. Yoshida.

4. One Appointment per Pet

If you are bringing multiple pets, please book a separate appointment for each pet.

5. Enter Your Information

First-time visitors: Please enter your information as shown on your passport, residence card, or employee ID.

Returning visitors: Please enter your Patient ID number (on your patient card), if available.

6. Prepare Required Documents

Before your visit, please download and complete the following forms from our website:

- Agreement
- Registration Form
- Inquiry Form

Please bring the completed forms with you to help expedite check-in.

7. On the Day of Your Appointment

Please arrive on time.

The order of consultations may change depending on emergency cases or the condition of other patients.

Emergency Contact

In case of an emergency, please contact us by fax at 052-800-2608 or visit the clinic directly between 9:00 and 18:00.

LINE予約の方法

How to Make an Appointment via LINE

友だち追加 から 患者様情報の登録 まで

How to Book an Appointment via LINE

Adding Our LINE Account and Patient Registration



病院の予約ページで**LINEで予約**を押し、認証を許可した後に出てくる獣徳会のアカウントを**友だち追加**します。

Please add the official LINE account of Jutokukai and tap the “友だち追加” button (the green bar at the bottom).



友だち追加後、トーク画面の下部にある**患者情報**を押します。

Tap the “患者情報” button located at the bottom of the chat screen.



項目に沿って上から情報を入力し、内容を確認の上**登録ボタン**を押すと登録完了です。登録完了画面からそのまま予約に進めます。

Enter the required information from top to bottom, review your details, and tap “登録” to complete registration. Once registration is complete, you can proceed directly to book an appointment.

予約 から 日時変更・キャンセル まで

Managing Your Appointment: Booking, Rescheduling, and Cancellation



トーク画面の下部にある**新規予約ボタン**を押すと予約に進めます。**予約確認ボタン**を押すと予約した内容を一覧で確認できます。

Tap the “新規予約” button at the bottom of the chat screen to proceed with booking. Tap the “予約確認・変更” button to view a list of your appointments and review their details.



予約一覧画面で**予約の確認・変更**を押すと、予約情報の詳細確認と、日時変更またはキャンセルができる画面に進めます。

On the reservation list screen, “予約の確認・変更” (the blue bar) to view your appointment details and proceed to reschedule or cancel.



予約を日時変更したい場合は**日時を変更**、キャンセルをご希望の場合は、**予約をキャンセル**押ししてください。

To reschedule, tap 「日時を変更」 (the blue bar) To cancel, tap 「予約をキャンセル」 (the red bar) .